We’re All on this Cloud Together: a Look at Five Innovative, Patron-Centered Projects at Providence College

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We’re All on this Cloud Together: A Look at Five Innovative, Patron-Centered Projects at Providence College
Why are we here?*

*The Meaning of Life will not be included in this presentation
Project 1: Faculty book selection using GOBIAlerts
THE PROBLEM:
It’s not always easy to get faculty to recommend subject-specific books to buy for the Library.
Solution attempted: Library liaison newsletter!

Result: FAIL (not quite epic, but fail nonetheless)
Automation to the rescue?
GOBI
(a feature from YBP Library Services)
It all started with buy-in from one faculty member
Now I have full participation!*
Project 2: Publishing INTI
Digital Publishing Services’ Mission

...to investigate new collaborations and publishing models for supporting local faculty and student scholarship and creative works.
• *Inti* founded by Dr. Roger B. Carmosino in 1974.
• Subscription-based, peer-reviewed, print journal.
• Publishes results of academic research in all areas of Latin American and Spanish Peninsular letters.
• Publication vehicle for creative writing from the Hispanic world.
Digital Publishing Services

INTI ARCHIVE

INTI PRINT
Digital Publishing Services’ *Inti* Digital Print-on-Demand Workflow

1. New Issue Created through InDesign Template
2. Text submission as .doc, .pdf
3. Text stored on network folder
4. Text formatting in text editor
   TRACKING

5. Apply new issue order and edits on faculty-editor request
   TRACKING
6. Repeat 2-6 with remaining submissions
7. Check formatting of placed document in InDesign
   TRACKING
8. Document “Placed” within InDesign

9. If draft is complete, contact proofreader
10. Provide proofreader draft and submissions through Dropbox
    TRACKING
11. Correspond with proofreader and faculty editor as needed
12. Apply edits from proofreader
    TRACKING

13. Request quote, provide material specifications
14. Calculate material specifications
15. Contact print contractor
16. Final review by faculty editor
17. Receive pre-print, confirm order
18. Export PDF, package, upload to print contractor server
    TRACKING
19. Confirm quote
Supporting Ongoing Change

DPS:
• Evolves as *Inti* evolves within the current disruptive scholarly communication landscape;
• Supports *Inti*’s traditional and new communication channels through distributed roles and responsibilities;
• Looks for global publishing practices, while respecting local idiosyncrasies;
• Incorporates continuous departmental self-assessment and training;
• Remains true to its original mission to investigate new collaborations and publishing models.
Project 3: The 2020 Project
The Request: Compile articles and resources about the future of higher education for our Academic Affairs Council (over 25 administrators of the college, lead by our Provost).

- Accountability & Transparency
- Career & Postgraduate Needs
- Faculty Characteristics
- Students
- Teaching, Learning, & Research
Engaging Fully in Research Activities as Service Provider and Steward of Content

Across the highly divergent future research environments shared through the scenarios, research libraries will have the opportunity to provide a broad set of services to researchers throughout the research process. Those services require the library professional of the future to be a fully engaged member of the research team with responsibility to create, describe, curate, control access, and authenticate information.

Bigfoot, Goldilocks, and Moonshots: A Report from the Frontiers of Personalized Learning (EDUCAUSE Review)

by Providence College 2020

by Josh Jarret

“The creativity of higher education innovators has produced three categories of solutions with the potential to break the “iron triangle” of cost, quality, and access.”

Posted in Accountability and Transparency, Future of society
Tagged 2013, EDUCAUSE Review
Project 4: iPad Lending Program

thelibrary
@Providence College
Goal: provide access to iPads as teaching, learning and research tools for the PC community.
<table>
<thead>
<tr>
<th>Item</th>
<th>Cost Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 iPad 2s</td>
<td>$3790* - $3990</td>
</tr>
<tr>
<td>Protective cases</td>
<td>$100 - $500</td>
</tr>
<tr>
<td>Carry bags and labels</td>
<td>$10 - $120</td>
</tr>
<tr>
<td>Feeling lucky? 10 AppleCare+ plans</td>
<td>$0 - $990</td>
</tr>
<tr>
<td>Mac Mini + monitor</td>
<td>$600 - $1000</td>
</tr>
<tr>
<td>SyncTray to sync, charge and store</td>
<td>$250 - $1000</td>
</tr>
<tr>
<td></td>
<td><strong>$4750 - $7600</strong></td>
</tr>
</tbody>
</table>

*BG701LL/A – Apple Education discount price for a 10 pack of iPad 2s*
APPS

social media
readers
media
news
Newsstand

documents
maps & travel
photos
news...gators
communicate

transl...nguage

Safari
Settings

sun or cloud?
App Guide

http://providence.libguides.com/AppGuide

Did you use the library's App Guide?

- yes: 27%
- no: 73%

iPad Survey

Please take a few minutes to complete this survey, provided by the library. We thank you for your time.

* Required

I am a *
- PC Undergraduate Student
- PC Graduate Student
- PC SCE Student
- PC Faculty
- PC Staff
- Other: 

Where did you use the iPad?
Please check all that apply
- Classroom
- Library
- Social space on campus
- Dorm
- Off-campus
- Other: 

How did you use the iPad?
- Research
- Coursework
- Internet browsing
- for specific apps
- Entertainment (media, music, etc.)
- Other: 

Index
Follow this index for more information about the Apps on your iPad:
Maps & Travel | Art | Children | History | Science

Comments (0)
Safari/Internet

Youtube
Pandora
Notes
Netflix
Facebook
Games
Evernote
Email
Patron Response

Greatly satisfactory iPad rental experience
 Works great
Love it great experience
This is an awesome service
Thanks for having these
Next Steps: VPP and Apple Configurator

The Apple Volume Purchase Program
The Volume Purchase Program allows educational institutions to purchase iOS apps and books in volume and distribute them to students, teachers, administrators, and employees.*

How to Enroll
It’s quick and easy to set up your organization for volume purchasing. First, designate yourself or someone else in your organization as the Program Manager. Then you can sign up Program Facilitators, which will allow them to make purchases.

If your institution is tax exempt, you will not be charged sales tax. The program also allows app developers to offer special pricing for purchases of 20 apps or more.

Enroll Now ▸  Frequently Asked Questions ▸

Apple Configurator
Apple Configurator makes it easy for anyone to mass configure and deploy iPhone, iPad, and iPod touch in a school, business, or institution. Three simple workflows let you prepare new iOS devices for immediate distribution.

What’s New in Version 1.2.1
Apple Configurator 1.2.1 improves stability and the experience upgrading from version 1.1.2...
Project 5: 
iHelp
THE CHALLENGE:
Four departments provide customer support & service, but there is a desire from faculty & students for streamlined service from faculty & students.
Known Barriers:
No additional staff
No additional funding
Different reporting structures
Different service philosophy & behaviors
Unifying Factors:
Customer service commitment
Willingness to communicate
Respect
Tools
Attainable Goals (for now):

iHelp.providence.edu

Single phone # for classroom support
Cross-training of student staff
Shared philosophy
Attainable Goals (for later):

- Space (for staff)
- Space (for patrons)
- ServiceNow